

# District of Columbia

ANSI ASC X12N 820 (Version 5010A)  
820 Premium Payment Transactions



DC MMIS Companion  
Guide  
Version 5.0

January 2024

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## Review and Revision History

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V 2.00	09/24/2012	Annual review	Xerox
V 3.00	05/25/2017	Update Brand from Xerox to Conduent	Conduent
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V 5.00	01/03/2024	Updated URLs, branding, and format/content order to align with the CAQH CORE Master Companion Guide Template and Conduent standards	Conduent

### Configuration of this Document

This document is under full configuration management. See the *Configuration Management Plan* for owner and rules.

### Confidentiality Statement

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## Preface

This Companion Guide to the Version 5010 ASC X12N Implementation Guides and associated errata adopted under HIPAA clarifies and specifies the data content when exchanging electronically with Conduent EDI Solutions. Transmissions based on this companion guide, used in tandem with the Version 5010 ANSI ASC X12N Implementation Guides, are compliant with both X12 syntax and those guides. This Companion Guide is intended to convey information that is within the framework of the ASC X12N Implementation Guides adopted for use under HIPAA. The Companion Guide is not intended to convey information that in any way exceeds the requirements or usages of data expressed in the Implementation Guides.

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# 1 Introduction

Conduent EDI Solutions, a leader in healthcare technology, provides EDI gateway services to providers enrolled in contracted healthcare plans. This guide outlines the procedures necessary for engaging in Electronic Data Interchange (EDI) with Conduent EDI Solutions and supplies specific data clarifications where applicable.

Our electronic transaction services provide the following functionalities:

- Easily submit all your transactions to one source
- Submit transactions twenty-four hours a day, seven days a week
- Receive confirmation of receipt of each file transferred

Healthcare plans that participate with Conduent EDI Solutions are referred to as payers. Transactions are accepted electronically into our data center and are processed through the Conduent State Healthcare Clearinghouse (SHCH).

The Conduent SHCH provides connectivity for the flow of electronic health care transactions between medical providers, billing services, vendors, other clearinghouses, and the District of Columbia MMIS (DC MMIS) system. Additionally, Conduent SHCH provides translation to and from ANSI ASC X12N standard formats.

## Scope

This companion guide is intended for use by DC Medicaid Trading Partners for the request of the ANSI ASC X12N 820 Premium Payment Transaction in addition to or instead of a paper remittance advice. The companion guide contains data clarifications derived from specific business rules that apply exclusively to claims processing for DC Medicaid. This companion guide is subject to change.

Providers may request an ANSI ASC X12N 820 Premium Payment Transaction in addition to or instead of a paper remittance advice. After final claim adjudication, an ANSI ASC X12N 820 Premium Payment is delivered to the Web Portal for providers requesting an electronic remittance advice. Note that the paper version of the remittance advice may contain additional information not available in the electronic version.

Printed Remittance Advices (RAs) will continue to be produced with the same level of detail currently provided and on the current schedule. Between one to two weeks after the printed RA's are produced, the ANSI ASC X12N 820 transaction will be made available.

The ANSI ASC X12N 820 replaces the existing electronic remittance advice for premium payments. Please see the ANSI ASC X12N 820 Consolidated Guide (combined) for details on the ANSI ASC X12N 820 transaction.

## Overview

This document provides the following information for DC Medicaid Trading Partners:

- Testing expectations
- Connectivity methods for transaction transmission and associated security standards
- DC Medicaid data requirements
- Additional service offerings
- Details on responses/acknowledgements
- X12 transaction data clarifications



## References

This Companion Guide is intended for trading partner use in conjunction with the ANSI ASC X12N National Consolidated Guides (TR3), as adopted under HIPAA. These are available at:  
<https://x12.org/products/technical-reports>.

## Additional Information

The companion guide outlines the procedures necessary for engaging in Electronic Data Interchange (EDI) with Conduent EDI and specifies data clarification where applicable.

Insurance companies and health plans that participate with Conduent EDI are referred to as payers, DC Medicaid being one of the payers. Transactions are accepted electronically into our data center in East Windsor, NJ, and are processed through the Conduent EDI clearinghouse. As a Conduent EDI clearinghouse service, we provide connectivity to various health plans and states where Conduent EDI is the fiscal agent, third-party administrator, or contracted clearinghouse.

## 2 Getting Started

### Working with District of Columbia Medicaid

Any entity sending electronic transmissions to Conduent EDI Solutions for processing where reports and responses will be delivered must complete an EDI enrollment package. This package provides Conduent EDI Solutions the information necessary to assign a Logon Name, Logon ID, and Trading Partner ID, which are required to submit electronic transmissions.

### Trading Partner Registration

You may obtain an enrollment package by contacting the Conduent EDI Support Unit or by downloading it from our website at: <http://edisolutionsmmis.portal.conduent.com/gcro/>

### Certification and Testing Overview

Conduent EDI Solutions does not require certification of submitters and their transactions, but we do require some minimal transaction testing.

Completion of the testing process must occur prior to electronic submission of production data to Conduent EDI Solutions. Assistance from Conduent EDI Business Analysts is available throughout this process. Each test transmission is inspected thoroughly to ensure no format errors are present. Testing is conducted to verify the integrity of the format, not the integrity of the data; however, to simulate a production environment, we request that you send real transmission data. The number of test transmissions required depends on the number of format errors on a transmission and the relative severity of these errors. Additional testing may be required in the future to verify any changes made to Conduent's system. Also, changes to the X12N formats may require additional testing.

## 3 Testing with the Payer

### Trading Partner Testing Procedures

- Conduent EDI Solutions provides companion guides and enrollment packages for download via the web at: <https://edisolutionsmmis.portal.conduent.com/gcro/>, then choose the applicable item from the menu on the left.
- The Trading Partner completes and submits enrollment package to Conduent EDI Solutions.
- The Trading Partner is assigned Logon Name and Logon User ID.
- The Trading Partner contacts the Conduent EDI Business Analyst department at 1(866) 407-2005 to arrange a testing schedule and complete their EDIFECs enrollment.
- The Trading Partner has access to the EDIFECs website in order to submit X12N test files for analysis. Each test file is analyzed based on the seven levels of testing defined by WEDI SNIP. At this time, the submitter is required to address any errors discovered by EDIFECs during the compliance analysis prior to moving on to the next stage of testing with Conduent EDI Solutions.
- The Trading Partner executes test cases and data is sent to Conduent EDI Solutions.
- The Business Analyst evaluates flow of test data through the Conduent SHCH.
- If test cases are completed successfully, the Business Analyst contacts the Trading Partner to advise Trading Partner that they are approved for placement into the production environment when available. If the testing entity is a software vendor, they will be required to provide a list of submitters using the approved software package.
- If test cases are unsuccessful, the Business Analyst will contact the Trading Partner. The Trading Partner will remain in the testing environment until test cases are completed successfully.

### CommerceDesk Online –Testing Application

CommerceDesk Online is an online HIPAA testing application available to the District of Columbia. CommerceDesk Online offers the following types of testing against the base HIPAA Consolidated guidelines for free.

- **Test all 7 WEDI/SNIP Types.** CommerceDesk Online provides all 7 Types of WEDI/SNIP Testing for HIPAA, including integrity testing, requirement testing, balancing testing, situational testing, code set testing, product or services testing, and guide-specific testing.
- **Test the HIPAA Code Sets.** Validate over 40 industry code tables and databases.
- **Get your Answers Fast.** With CommerceDesk Online, the results of your free compliance testing are typically available within seconds for small files and within minutes for files up to 10 megabytes and larger.

The Conduent Washington DC Medicaid Community on the CommerceDesk Online application can be accessed at: <https://sites.edifecs.com/?conduent>. All submitters will contact the Conduent Client Integration Testing Support Unit to enroll. Once enrolled, submitters will test claims submissions through the CommerceDesk Online utility and will receive a file status report. Once these files test with no errors, a submitter may then submit test claims submissions to Conduent SHCH for Client Integration testing.

## 4 Connectivity with the Payer(s)/Communications

This section describes the process to connect with Conduent EDI Solutions to retrieve X12N 820 transaction data, along with security requirements and exception handling procedures.

### Transmission Administrative Procedures

This section describes the available transmission modes to Conduent EDI Solutions.

Providers will have an option to select an appropriate transmission mode. Providers may also opt for two different modes of receipt and delivery. This means that the provider may submit transactions in one transmission mode and receive the return transactions via an alternate mode. Please note that some modes of transmission have additional costs that are the responsibility of the external Trading Partner.

### Re-Transmission Procedures

Please contact the [EDI Solutions Helpdesk](#) regarding re-transmission procedures.

### Communication Protocol Specifications

We offer the following transmission methods for Trading Partners:

- EDI Direct
- FTPs or sFTP
- MOVEit DMZ
- WINASAP5010 (\*select payers)

Transaction transmission is available twenty-four hours a day, seven days a week. This availability is subject to scheduled and unscheduled maintenance downtime. It is operational policy to schedule preventative maintenance periods on weekends whenever possible.

### Web Portal

The Web Portal allows all trading partners to retrieve data via the Internet 24 hours a day, seven days a week. Each individual provider has the option of retrieving the transaction responses and reports themselves and/or of allowing billing agents and clearinghouses the option of retrieval on their behalf. The trading partner will access the Web Portal system using the User ID and Password provided during the enrollment process.

### Site Access

The web address to access data from Conduent EDI Solutions is <https://www.dc-medicaid.com/dcwebportal/home>. Click on the Login button to request access to the secure Data Exchange area.

Figure 1: Home Page



The screenshot shows the DC Medicaid website home page. At the top is a navigation bar with dropdown menus for Residents, Business, Government, Visitors, Education, Jobs, Online Services, and Mayor. Below this is a search bar with the text "Search dc-medicaid.com" and a magnifying glass icon. To the left of the search bar is the DC.gov logo. Below the search bar are fields for User ID and Password, a "GO" button, and links for "HOME", "HELP", and "CONTACT US". To the right of the search bar is a profile picture of Mayor Muriel Bowser with the text "Mayor Muriel Bowser" below it. On the left side, there is a sidebar menu with categories: HOME (Online Security, Terms of Usage, Privacy Policy, Forgot User ID/Password, Help), WEB REGISTRATION (PROVIDER: EHR Incentive Payments Program, Fee Schedules, Pricing Methods, Frequently Asked Questions, General Billing Tips, Managed Care Information, Provider Bulletins/Transmittals, Provider Payment Methods, Provider Hotlinks, Provider Type Specific Information, Provider Information & Forms, Statistics, Trading Partner Information, Training Material/CBT, WINASAP 5010 Software; RECIPIENT: Recipient Information, Forms, Frequently Asked Questions, Recipient Hotlinks, Search for Provider), VISIT (DDS, Delmarva, Department of Health, Department of Behavioral Health), and REPORT FRAUD AND ABUSE (Medicaid Program Integrity). The main content area is divided into three columns: "DC Medicaid/Alliance and Me" with links for "What is Medicaid?", "What is Alliance?", and "Who is Eligible?"; "Latest News" with a list of recent updates; and "What's Hot?" featuring a "CMS Medicaid Program Integrity Education Website". Below these are two more columns: "Provider" with links for frequently asked questions, billing tips, bulletins, hotlinks, enrollment, and GPS; and "Recipient" with links for recipient information, forms, frequently asked questions, hotlinks, and 1095-B statements. At the bottom, there is a footer with links for Terms of Usage, Privacy Policy, Browser Compatibility, Site Map, and Help.

If you enter an invalid user ID or password, an error screen will display, and entry will not be allowed. Enter access information exactly as it is specified, including case and spaces, if any. If the correct user ID and password have been entered and a failure occurs, please contact the Conduent EDI Support Unit at 1-866-407-2005.

Figure 2: Download Files

Residents ▾

Business ▾

Government ▾


Visitors ▾


Education ▾

Jobs ▾

Online Services ▾

Mayor





Logout

User logged in as [ConduentAdmin]

No Message Center

HOME

HELP

CONTACT US

HOME

Online Security

Terms of Usage

Privacy Policy

Forgot User ID/Password

Help

WEB REGISTRATION

SUPERORG - Secure Options

Claim Templates

Inquiry Options

Claims Entry

Communication Options

Enter PA Request

Submission Options

Upload a Document

Upload/Download Batch Files

TPL Update

Reports Online

Message Admin Options

Org Admin Options

User Admin Options

PROVIDER

EHR Incentive Payments Program

Fee Schedules

Pricing Methods

Frequently Asked Questions

General Billing Tips

Managed Care Information

Provider Bulletins/Transmittals

Provider Payment Methods

Provider Hotlinks

Provider Type Specific Information

Provider Information & Forms

Statistics

Trading Partner Information

Training Material/CBT

WINASAP 5010 Software

RECIPIENT

Recipient Information

Forms

Frequently Asked Questions

Recipient Hotlinks

Search for Provider

VISIT

DDS

Delmarva

Department of Health

Department of Behavioral Health

REPORT FRAUD AND ABUSE

Medicaid Program Integrity

Secured User Home Page

Welcome, ConduentAdmin


The Department of Health Care Finance (DHCF) will not use/disclose health information without written authorization. Authorization may be withdrawn in writing at any time.


Terms of Usage · Privacy Policy · Browser Compatibility · Site Map · Help

Select the View/Download Files link to retrieve files from the Conduent SHCH.

Figure 3: Retrieve Files

Residents ▾Business ▾Government ▾Visitors ▾Education ▾Jobs ▾Online Services ▾Mayor





[Logout](#)  
User logged in as [ConduentAdmin]  
No Message Center

HOME  
Online Security  
Terms of Usage  
Privacy Policy  
Forgot User ID/Password  
Help

WEB REGISTRATION  
SUPERORG - Secure Options  
Claim Templates  
Inquiry Options  
Claims Entry  
Communication Options  
Enter PA Request  
Submission Options  
Upload a Document  
Upload/Download Batch Files  
TPL Update  
Reports Online  
Message Admin Options  
Org Admin Options  
User Admin Options

PROVIDER  
EHR Incentive Payments Program  
Fee Schedules  
Pricing Methods  
Frequently Asked Questions  
General Billing Tips  
Managed Care Information  
Provider Bulletins/Transmittals  
Provider Payment Methods  
Provider Hotlinks  
Provider Type Specific Information  
Provider Information & Forms  
Statistics  
Trading Partner Information  
Training Material/CBT  
WINASAP 5010 Software

RECIPIENT  
Recipient Information  
Forms  
Frequently Asked Questions  
Recipient Hotlinks  
Search for Provider

VISIT  
DDS  
Delmarva  
Department of Health  
Department of Behavioral Health

REPORT FRAUD AND ABUSE  
Medicaid Program Integrity

HOMEHELPCONTACT US

Upload Download Batch Files

Connecting to EDI Gateway may take several minutes.

EDI Submitter ID:

EDI Password


SubmitReset

Terms of Usage · Privacy Policy · Browser Compatibility · Site Map · Help

Enter the Submitter ID. Then click on the Submit button to view all files that can be viewed or downloaded.

Figure 4: Confirmation Screen

Residents
Business
Government
Visitors
Education
Jobs
Online Services
Mayor



Search dc-medicaid.com

Logout  
User logged in as [ConduentAdmin]  
No Message Center

HOME HELP CONTACT US

HOME

Online Security

Terms of Usage

Privacy Policy

Forgot User ID/Password

Help

WEB REGISTRATION

SUPERORG - Secure Options

Claim Templates

Inquiry Options

Claims Entry

Communication Options

Enter PA Request

Submission Options

Upload a Document

Upload/Download Batch Files

TPL Update

Reports Online

Message Admin Options

Org Admin Options

User Admin Options

PROVIDER

EHR Incentive Payments Program

Fee Schedules

Pricing Methods

Frequently Asked Questions

General Billing Tips

Managed Care Information

Provider Bulletins/Transmittals

Provider Payment Methods

Provider Hotlinks

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WINASAP 5010 Software

RECIPIENT

Recipient Information

Forms

Frequently Asked Questions

Recipient Hotlinks

Search for Provider

VISIT

DDS

Delmarva

Department of Health

Department of Behavioral Health

REPORT FRAUD AND ABUSE

Medicaid Program Integrity

Upload/Download Batch Files

Enter the path to the file you wish to Upload or Click **Browse** to select a file from your Hard Drive. Click **Upload** when the correct file has been entered.

Please note that you may only upload X12 formatted EDI files. Do not submit Zipped files or Non-X12 EDI files.

File path:
Browse...
Upload

File Responses

Responses will be posted for 60 days at which time they will be deleted from the Web Portal.

\*List reflects downloadable files from EDI Gateway.

Received	File Name	File Size	Files
10/15/2006	MS_061015_18534_262148_12336787_835.001	819,773 bytes	Download
10/17/2006	MS_061017_57725_815243_20040_835.001	84,215 bytes	Download

Terms of Usage
Privacy Policy
Browser Compatibility
Site Map
Help

Click on the download button of the file you would like to view. This will open the file in Adobe Acrobat.

## MoveIt DMZ

MOVEit DMZ is appropriate for submitters of large transaction files. MOVEit DMZ is a software product that transports data via secure FTP across the Internet.

There are two methods for using MOVEit DMZ:

1. Uploading files through a secure website: <https://moveit.pdc.conduent.com/>.
2. Sending and receiving files via Secure FTP client. (MOVEit Freely is a free Secure FTP client available for download at <https://www.ipswitch.com/moveit/>).



## MOVEit-Compatible FTP Applications

Table 1: MOVEit-Compatible FTP Applications

MOVEit-Compatible FTP Applications	
HTTPS (HTTP over SSL) Clients	SSH2 SFTP and SCP2 Clients
<b>cURL</b> (downloads only) <ul style="list-style-type: none"> <li>AIX; AmigaOS; BeOS; DOS; DragonFly BSD; FreeBSD; HP-UX; Linux; NetBSD; NetWare; OpenBSD; OS/2; OS X; QNX; RISC OS; Solaris; SunOS; Tru64 UNIX; UNIXware; VMS; Windows</li> </ul> <b>Internet Explorer Web Browser</b> <ul style="list-style-type: none"> <li>Macintosh, Windows</li> </ul> <b>Firefox Web Browser</b> <ul style="list-style-type: none"> <li>any supported OS</li> </ul> <b>MOVEit Central</b> <ul style="list-style-type: none"> <li>Windows Vista Business Ed., 2003, XP Professional, 2000 Server</li> </ul> <b>MOVEit Central API Java Class</b> <ul style="list-style-type: none"> <li>Windows Vista Business Ed., 2003, XP Professional, 2000 Server</li> </ul> <b>MOVEit Central API Windows COM Component</b> <ul style="list-style-type: none"> <li>Windows Vista Business Ed., 2003, XP Professional, 2000 Server</li> </ul> <b>MOVEit DMZ API Java Class</b> <ul style="list-style-type: none"> <li>any OS with Java v.1.4 or higher</li> </ul> <b>MOVEit DMZ API Windows COM Component</b> <ul style="list-style-type: none"> <li>Windows Vista Business Ed., 2003, XP, 2000, NT 4.0</li> </ul> <b>MOVEit Wizard ActiveX Plugin</b> <ul style="list-style-type: none"> <li>Internet Explorer Windows</li> </ul> <b>MOVEit Wizard Java Plugin</b> <ul style="list-style-type: none"> <li>Firefox Linux and Windows; Mozilla Linux and Windows; Netscape Linux and Windows; Opera Linux and Windows; Safari OS X</li> </ul> <b>MOVEit Xfer Java</b> <ul style="list-style-type: none"> <li>Any OS with Java v.1.4 or higher</li> </ul> <b>MOVEit Xfer Windows</b> <ul style="list-style-type: none"> <li>Windows Vista Business Ed., 2003, XP, 2000, ME, 98, NT</li> </ul> <b>Mozilla Web Browser</b> <ul style="list-style-type: none"> <li>any supported OS</li> </ul> <b>Netscape Navigator Web Browser</b> <ul style="list-style-type: none"> <li>Linux, Macintosh, Windows</li> </ul> <b>Opera Web Browser</b> <ul style="list-style-type: none"> <li>any supported OS</li> </ul> <b>Safari Web Browser</b> <ul style="list-style-type: none"> <li>OS X</li> </ul>	<b>Cyberduck</b> <ul style="list-style-type: none"> <li>OS X v.10.3 or higher</li> </ul> <b>Cyclone Commerce Interchange</b> <ul style="list-style-type: none"> <li>Solaris</li> </ul> <b>FileZilla</b> <ul style="list-style-type: none"> <li>Windows</li> </ul> <b>F-Secure SSH</b> (including SCP2) <ul style="list-style-type: none"> <li>Solaris, UNIX, Windows</li> </ul> <b>Fugu</b> <ul style="list-style-type: none"> <li>OS X v.10.3 or higher</li> </ul> <b>IBM Ported Tools</b> (OpenSSH) <ul style="list-style-type: none"> <li>z/OS</li> </ul> <b>Ipswitch WS_FTP Pro</b> <ul style="list-style-type: none"> <li>Windows</li> </ul> <b>J2SSH</b> <ul style="list-style-type: none"> <li>Java</li> </ul> <b>MacSSH</b> <ul style="list-style-type: none"> <li>OS X v.10.3 or higher</li> </ul> <b>Magnetk sftpd</b> <ul style="list-style-type: none"> <li>Windows</li> </ul> <b>MOVEit Central</b> <ul style="list-style-type: none"> <li>Windows Vista Business Ed., 2003, XP Professional, 2000 Server</li> </ul> <b>NET::SFTP</b> (uses Net::SSH::Perl) <ul style="list-style-type: none"> <li>Linux</li> </ul> <b>OpenSSH for sftp</b> <ul style="list-style-type: none"> <li>MVS; OS X v.10.3 or higher; Solaris; UNIX; Windows; z/OS v.1.4 or higher</li> </ul> <b>PuTTY PSCP and PSFTP</b> <ul style="list-style-type: none"> <li>Windows, Windows NT for Alpha</li> </ul> <b>Rbrowser</b> <ul style="list-style-type: none"> <li>OS X v.10.3 or higher</li> </ul> <b>SouthRiver Technologies WebDrive</b> <ul style="list-style-type: none"> <li>Windows</li> </ul> <b>SSH FileSystem (SSHFS)</b> <ul style="list-style-type: none"> <li>Unix (requires OpenSSH and FUSE)</li> </ul> <b>SSH Secure Shell FTP</b> <ul style="list-style-type: none"> <li>Windows</li> </ul> <b>SSH Tectia Client</b> <ul style="list-style-type: none"> <li>AIX, HP-UX, Linux, Solaris, Windows</li> </ul> <b>SSH Tectia Connector</b> <ul style="list-style-type: none"> <li>Windows</li> </ul> <b>Stairways Interarchy</b> <ul style="list-style-type: none"> <li>OS X</li> </ul> <b>Transmit</b> <ul style="list-style-type: none"> <li>OS X v.10.3 or higher</li> </ul> <b>WinSCP</b> (in SFTP mode) <ul style="list-style-type: none"> <li>Windows</li> </ul>
<b>AS2 and AS3 (SSL) Clients</b> Clients that are AS2 or AS3 certified by Drummond will be compatible with MOVEit DMZ, including: <b>MOVEit Central</b> <ul style="list-style-type: none"> <li>Windows Vista Business Ed., 2003, XP Professional, 2000 Server</li> </ul>	

MOVEit-Compatible FTP Applications	
FTPS (FTP over SSL) Clients	FTPS (FTP over SSL) Clients, Cont.
<b>bTrade TDAccess</b> <ul style="list-style-type: none"> <li>AIX, AS/400, HP-UX, Linux, MVS, Solaris, Windows</li> </ul> <b>C-Kermit FTP</b> <ul style="list-style-type: none"> <li>AIX, QNX, UNIX, VMS</li> </ul> <b>Cleo LexiCom</b> <ul style="list-style-type: none"> <li>AS/400, Linux, UNIX, Windows</li> </ul> <b>cURL</b> <ul style="list-style-type: none"> <li>AIX; AmigaOS; BeOS; DOS; DragonFly BSD; FreeBSD; HP-UX; Linux; NetBSD; NetWare; OpenBSD; OS/2; OS X; QNX; RISC OS; Solaris; SunOS; Tru64 UNIX; UNIXware; VMS; Windows</li> </ul> <b>FileZilla</b> <ul style="list-style-type: none"> <li>Windows</li> </ul> <b>GlobalSCAPE CuteFTP Pro</b> <ul style="list-style-type: none"> <li>Windows</li> </ul> <b>GLUB Secure FTP</b> <ul style="list-style-type: none"> <li>Java</li> </ul> <b>IBM z/OS Secure Sockets FTP</b> <ul style="list-style-type: none"> <li>z/OS</li> </ul> <b>IniCom FlashFXP</b> (GUI v.3.0 or higher) <ul style="list-style-type: none"> <li>Windows</li> </ul> <b>Ipswitch WS_FTP Pro</b> (GUI v.7.0 or higher) <ul style="list-style-type: none"> <li>Windows</li> </ul> <b>LFTP</b> <ul style="list-style-type: none"> <li>AIX, MVS, Solaris, UNIX</li> </ul> <b>MOVEit Buddy</b> <ul style="list-style-type: none"> <li>Windows Vista Business Ed., 2003, XP, 2000, ME, 98, NT</li> </ul>	<b>MOVEit Central</b> <ul style="list-style-type: none"> <li>Windows Vista Business Ed., 2003, XP Professional, 2000 Server</li> </ul> <b>MOVEit Freely</b> <ul style="list-style-type: none"> <li>Windows Vista Business Ed., 2003, XP, 2000, ME, 98, NT</li> </ul> <b>Netkit</b> <ul style="list-style-type: none"> <li>Linux, Solaris, UNIX</li> </ul> <b>Rhino Voyager FTP</b> <ul style="list-style-type: none"> <li>Windows</li> </ul> <b>Seagull Secure FTP Pro</b> <ul style="list-style-type: none"> <li>Windows</li> </ul> <b>SmartFTP</b> <ul style="list-style-type: none"> <li>Windows</li> </ul> <b>SouthRiver Technologies WebDrive</b> <ul style="list-style-type: none"> <li>Windows</li> </ul> <b>Stairways Interarchy</b> <ul style="list-style-type: none"> <li>OS X</li> </ul> <b>Sterling Commerce Connect:Direct Enterprise Command Line Client</b> <ul style="list-style-type: none"> <li>UNIX, Windows</li> </ul> <b>Surge SSLFTP</b> <ul style="list-style-type: none"> <li>FreeBSD; Linux; Macintosh; Solaris; Windows</li> </ul> <b>TrailBlazer ZMOD</b> <ul style="list-style-type: none"> <li>OS/400</li> </ul> <b>Tumbleweed SecureTransport Clients</b> <ul style="list-style-type: none"> <li>UNIX, Windows</li> </ul> <b>/n software IP*Works SSL</b> <ul style="list-style-type: none"> <li>Windows</li> </ul>

## Passwords

Trading partners are assigned a “Logon Name” and “Logon User ID” during the enrollment process with DC Medicaid.

### Password General Standards

- Login User IDs (passwords) are nine characters

## 5 Contact Information

### EDI Customer Service/Technical Assistance

The Conduent EDI Support Unit assists users with questions about electronic submission. The Conduent EDI Support Unit is available to all District of Columbia Medicaid Providers Monday through Friday from 8:00 a.m. to 5:00 p.m. EST at **1 (866) 407-2005**. The Conduent EDI Support Unit:

- Provides information on available services;
- Enrolls users for electronic submission;
- Verifies receipt of electronic transmissions; and
- Provides technical assistance to users who are experiencing transmission difficulties.

### Transmission Telephone Number

Conduent EDI Solutions provides availability for transmission 24 hours a day, 7 days a week. There are no restrictions on the number or frequency of transmissions. The transmission telephone number is **1 (800) 334-2832** or **1 (800) 334-4650**.

### Tracking Transmission/Production Problems

Please have the following information available when calling the Conduent EDI Support Unit regarding transmission and production issues.

**Trading Partner ID:** Your Trading Partner ID is our key to accessing your Trading Partner information. Please have this number available each time you contact the Conduent EDI Support Unit.

**Logon Name and Logon User ID:** These allow asynchronous Trading Partners access to the host system for your submission. The Conduent EDI Support Unit uses this information to reference your submitted data.

### Provider Service Number

Conduent EDI is the clearinghouse that will manage the receipt and delivery of the DC Medicaid files. EDI will not be able to answer billing questions or provide an explanation of claim denials.

Trading partners may contact **1 (866) 407-2005, Option 3**, to receive assistance with provider service-related questions.

### Applicable Websites

<http://edisolutionsmmis.portal.conduent.com/gcro/>

## 6 Control Segments/Envelopes

### ISA-IEA

Conduent EDI Solutions will read the Interchange Control Segments to validate the Interchange Envelope of each ASC X12 file received for processing. If the InterchangeEnvelope is invalid, the trading partner will receive a TA1 Interchange Acknowledgement. In the event a TA1 is generated, the TA1 will be delivered to the Trading Partner Mailbox. The ISA table provides sender and receiver codes, authorization and delimiter information.

Table 2: ISA-IEA Segment

TR3 Page	Loop	Segment	Data Element	Industry Name	Comments
<b>Interchange Control Header (ISA)</b>					
C.3	Envelope	ISA	01	Authorization Information Qualifier	Refer to the X12 TR3 Guide
C.4	Envelope	ISA	06	Interchange Sender ID	Trading Partner ID assigned by DC Medicaid/Conduent EDI
C.5	Envelope	ISA	08	Interchange Receiver ID	100000
C.6	Envelope	ISA	16	Component Element Separator	Refer to the X12 TR3 Guide

### GS-GE

Conduent EDI Solutions permits Trading Partners to submit single or multiple functional groups within an X12 file. If the X12 file contains multiple functional groups, Conduent EDI will split a file containing multiple functional groups in several files for processing. As a result, the Trading Partner will receive multiple X12C 999 Implementation Acknowledgments.

Table 3: GS-GE Segment

TR3 Page	Loop	Segment	Data Element	Industry Name	Comments
<b>Functional Group Header (GS)</b>					
C.7	Envelope	GS	02	Application Sender's Code	Trading Partner ID assigned by DC Medicaid/Conduent EDI
C.7	Envelope	GS	03	Application Receiver's Code	77033

## ST-SE

Conduent EDI Solutions will require a unique Transaction Set Control Number in the ST02. The ST02 value should match the SE02 value. Should a file contain multiple ST to SE Transaction Sets, each transaction set control number may not be duplicated within the same interchange (ISA to IEA).

Table 4: ST-SE Segment

TR3 Page	Loop	Segment	Data Element	Industry Name	Comments
<b>Transaction Set Header (ST to SE)</b>					
70	Functional Group	ST	02	Transaction Set Control Number	Refer to the X12 TR3Guide
<b>Transaction Set Trailer (SE)</b>					
499	Functional Group	SE	02	Transaction Set Control Number	Refer to the X12 TR3Guide

## 7 Payer-Specific Business Rules and Limitations

To promote efficient, accurate electronic transaction processing, please note:

- Each user is assigned a six-digit Trading Partner ID.
- If you are a current submitter you will continue to use your current five-digit submitter ID.
- Login User IDs (passwords) are nine characters.
- All dates are in the CCYYMMDD format.
- All date/times are in the CCYYMMDDHHMM format.
- The same phone number will be used for transmitting test and production data.
- District of Columbia Medicaid Recipient IDs are eight digits long.
- The Receiver ID and Payer ID for District of Columbia Medicaid is **77033**. Transmissions without this value in the appropriate fields will not be processed.

Your Trading Partner Agreement determines where reports and response will be delivered.

## 8 Acknowledgements and/or Reports

HIPAA not only gave the healthcare community the ability to standardize transactions, but also the ability to standardize front-end edits and the acceptance/rejection reports associated with the edits. The acceptance/rejection reports pertain to precision within EDI transaction format syntax and transaction Consolidated Guide compliance. When a report is generated, the type of report returned is dependent on the edit level that is invalid. However, acknowledgement/rejection report guidance is not specific to the ANSI ASC X12N 820 transaction and, therefore, not included in this guide.

### Report Inventory

Please review the other transaction-specific companion guides for applicable report inventories. Acknowledgement/rejection reports are not specific to the ANSI ASC X12N 820 transaction.

## 9 Trading Partner Agreements

Conduent EDI Solutions requires trading partner enrollment, which includes a trading partner agreement, for testing of ANSI ASC X12N 820 transactions through our processing gateway. Your trading partner agreement also determines where reports and responses will be delivered.

### Trading Partners

An EDI Trading Partner is defined as any payer customer (provider, billing service, software vendor, employer group, financial institution, etc.) that transmits to, or receives electronic data from the payer.



## 10 Transaction-Specific Information (Version 5010)

### Data Clarifications

This companion guide for the ANSI ASC X12N 820 transaction has been created for use in conjunction with the combined Consolidated Guide. It should not be considered a replacement for the Consolidated Guide, but rather used as an additional source of information.

This section contains data clarifications. The clarifications include:

- Identifiers to use when a national standard has not been adopted (and);
- Parameters in the implementation guide that provides options.

Many of the data elements included in the Companion Guides are business requirements and are not necessarily required per the ANSI ASC standard. Inclusion of a “Business-Required” data field, as defined by this Companion Guide, may aid in the delivery of a positive response.

Providers may request an ANSI ASC X12N 820 Premium Payment Transaction in addition to, or instead of, a paper remittance advice. After final claim adjudication, an ANSI ASC X12N 820 Premium Payment is delivered to the Web Portal for providers requesting an electronic remittance advice. Note that the paper version of the remittance advice may contain additional information not available in the electronic version.

Printed Remittance Advices (RAs) will continue to be produced with the same level of detail currently provided and on the current schedule. Between one to two weeks after the printed RA's are produced, the ANSI ASC X12N 820 transaction will be made available.

The ANSI ASC X12N 820 replaces the existing electronic remittance advice for premium payments. Please see the ANSI ASC X12N 820 Consolidated Guide (combined) for details on the ANSI ASC X12N 820 transaction.

### Payment Reassociation

The Reassociation Key Segment (TRN) on the 820 transaction is used to re-associate the payment with the remittance details since the payments and remittances are sent separately to the provider. Two key pieces of information facilitate reassociation - the trace number in TRN02 and DHCF's federal taxpayer ID in TRN03. Together, these data elements form a unique number that identifies the transaction.

In the case of a payment received by check, the printed check number is the trace number in TRN02.

When payment is made by ACH, the Electronic Funds Transfer (EFT) trace number assigned by OFT is the trace number in TRN02. OFT uses the CCD+ ACH format to initiate the payment. The entire Reassociation Key Segment (TRN) is contained in its entirety in the ACH Addenda record. Providers receiving payments by ACH should contact their financial institution to determine how to obtain the ACH Addenda record that accompanies the payment.

### Special characters

Please note that the name and address fields have been purged of any special characters that are protected or used by the X12N formatting. Those characters are:

- ~ Tilde
- ` Apostrophe
- \* Asterisk
- : Colon

## 820 Premium Payment

Table 5: 820 Premium Payment

Loop	Segment	Data Element	Comments
<b>Header</b>			
Header	ST	02	This field is being populated with the Remittance Advice Number.
Header	BPR	10	Originating Company Identifier DC's Federal Taxpayer ID preceded by '1'
<b>Re-Association Trace Number</b>			
Header	TRN	03	Originating Company Identifier Suggest providing this ID DC's Federal Taxpayer ID preceded by '1'

## 11 Appendices

### Implementation Checklist

Conduent EDI offers a high-level onboarding checklist on request.

### Business Scenarios

Please contact the [EDI Solutions Helpdesk](#) to discuss your specific business needs.

### Transmission Examples

Please contact the [EDI Solutions Helpdesk](#) for transmission examples beyond the samples already provided in this guide.

### Frequently Asked Questions

Frequently asked questions are posted on the Conduent EDI GCRO website [here](#). Also, your Conduent EDI Business Analyst(s) have EDI and X12 expertise in order to field all related inquiries. Please direct your questions to [EDI Solutions Helpdesk](#).

## Change Summary

## Companion Guide Documentation Change Control

Documentation change control is maintained in this document using the Change Control Table shown below. All changes made to this companion guide after the creation dates are noted along with the author, date, and reason for the change.

Table 6: Change Control Table

[illegible]